



Introducing Pearland Pediatrics **EasyPay!** Everything you want to know about this great new service!

We are always looking for ways to improve our patient experience and find better ways to serve our families. EasyPay does both! It makes your visits faster at checkout and uses technology to improve our service and reduce unnecessary paperwork. EasyPay will automatically process copays and payments and eliminates the clutter of mailers and billing statements in your mailbox and on your kitchen counter.

How do I know how much I had to pay?

As soon as we process a payment, whether it's a copay, deductible, or overdue balance you will immediately receive an emailed receipt. Of course, you will also receive your explanation of benefits from your insurance company as well.

What if I have a large balance? Will I be charged all at once?

For any amount over \$200, we will contact you before we charge your card. If you don't want to pay all at once, no problem! We will work with you and set up a payment plan that fits within your monthly budget.

How do I know my credit card information is safe?

We work with one of the nation's top payment gateways. Your credit card information is encrypted and stored off-site, just as it is when you store it at an online vendor like Amazon or iTunes. No one at Pearland Pediatrics has access to your card information after it has been swiped.

What if you make a mistake and charge me too much?

When you get your email receipt and think we made a mistake, just give us a call, or contact us through your patient portal. Our Billing Specialist are always happy to discuss your charges and payments. If we made a mistake, we will correct and refund you right away.

What if I don't want to give you my credit card information? Or I don't have a credit card?

If you don't want to, you certainly don't have to. You can continue to pay for services at the time they are rendered.

Does EasyPay work with Health Savings Account cards?

Absolutely! It works the same way as it does with other credit cards.